

# Alliance Data NYSE: ADS

Third Quarter 2016 Results  
October 20, 2016



# Agenda

- Speakers: Ed Heffernan                      President and CEO  
                         Charles Horn                      EVP and CFO  
                         Bryan Kennedy                      President of Epsilon
- Third Quarter Consolidated Results
- Segment Results
- Third Quarter and Full Year Outlook
- 2017 Guidance

# Third Quarter 2016 Consolidated Results

(MM, except per share)

	Quarter Ended September 30,		
	2016	2015	% Change
Revenue	\$ 1,886	\$ 1,589	19%
Net income	\$ 208	\$ 130	59%
EPS	\$ 3.55	\$ 2.08 <sup>1</sup>	71%
Core EPS	\$ 4.74	\$ 3.95	20%
Adjusted EBITDA	\$ 566	\$ 497	14%
Adjusted EBITDA, net	\$ 512	\$ 453	13%
Diluted shares outstanding	58.4	61.8	-5%

- Double-digit revenue and core EPS growth, both exceeding guidance
- Increasing annual guidance for both revenue and core EPS
- Approximately 3.3 million shares repurchased year-to-date
- Establishing quarterly cash dividend

<sup>1</sup> After \$0.65 in regulatory settlement charges.

# LoyaltyOne<sup>®</sup> (MM)

	Quarter Ended September 30,		
	2016	2015	% Change
Revenue	\$ 384	\$ 299	28%
Adjusted EBITDA	\$ 82	\$ 72	14%
Non-controlling interest	0	-7	
Adjusted EBITDA, net	\$ 82	\$ 65	28%
Adjusted EBITDA %	21%	24%	-3%
<i>Constant Currency</i>			
Revenue	\$ 383	\$ 299	28%
Adjusted EBITDA	\$ 82	\$ 72	14%

- AIR MILES<sup>®</sup> revenue increased 43 percent on a constant currency basis, driven by higher than expected redemptions
- AIR MILES redeemed increased 74 percent ahead of the upcoming expiry date
  - A portion is likely due to timing. Pull-forward of redemptions from Q4 → Q3
- BrandLoyalty revenue increased 5 percent on a constant currency basis

# Epsilon<sup>®</sup> (MM)

	Quarter Ended September 30,		
	2016	2015	% Change
Digital & technology platforms	\$ 405	\$ 386	5%
Agency media & services	<u>138</u>	<u>146</u>	<u>-5%</u>
Total revenue	\$ 543	\$ 532	2%
Adjusted EBITDA	\$ 135	\$ 135	0%
Adjusted EBITDA %	25%	25%	0%

- Revenue growth was short of expectations at 2 percent
  - On a positive note, the drag from agency media & services lessened
  - However, loyalty and database solutions - part of technology platforms - was soft
- Adjusted EBITDA growth improving
  - Expect mid-single digit growth in the fourth quarter of 2016

Note: Digital & Technology Platforms includes technology, data, affiliate and CRM offerings.  
 Agency Media & Services includes agency offerings at both Epsilon and Conversant.

# Card Services (MM)

	Quarter Ended September 30,		
	2016	2015	% Change
Revenue	\$ 966	\$ 764	26%
Operating expenses	330	266 <sup>1</sup>	24%
Provision for loan losses	251	172	46%
Funding costs	<u>54</u>	<u>37</u>	<u>46%</u>
Adjusted EBITDA, net	\$ 331	\$ 289	14%
Adjusted EBITDA, net %	34%	38%	-4%

- Revenue increased 26 percent to \$966 million driven by strong growth in average receivables
- Gross yields of 26.8 percent were essentially flat with last year
- Provision expense increased 46 percent due to receivables growth and account seasoning
- \$92 million build in allowance for loan loss during the quarter
  - 6.2 percent reserve on reservable card receivables of \$14.1 billion

<sup>1</sup> Excludes \$65 million in regulatory settlement charges.

# Card Services (MM)

Key metrics:	Quarter Ended September 30,		
	2016	2015	Change
Credit sales	\$ 6,986	\$ 6,000	16%
Average card receivables <sup>1</sup>	\$13,995	\$ 11,369	23%
Total gross yield	26.8%	26.9%	-0.1%
Operating expenses as % of average card receivables	9.1%	9.4% <sup>2</sup>	-0.3%
Principal loss rates	4.7%	4.4%	0.3%
Delinquency rate	5.0%	4.5%	0.5%

- Growth of 3 percent in core cardholder spending driven by a 150 basis point tender share gain
- Operating expenses improved 30 bps expressed as a percentage of average card receivables
- Delinquency rate trends tracking to loss rate guidance for full year

<sup>1</sup> Excludes card receivables classified as held for sale.

<sup>2</sup> Excludes \$65 million in regulatory settlement charges.

# Third Quarter and Full Year Outlook

## Consolidated

- Third Quarter: revenue of \$1.9 billion, +19 percent and core EPS of \$4.74, +20 percent
  - Both exceeding guidance (business strength and timing)
- Raising annual guidance: revenue of \$7.2 billion, +11 percent and core EPS of \$16.90, +12 percent
- Share repurchase program: ~\$700 million year-to-date
  - Corporate leverage ratio remains manageable at less than 3x
- Establishing quarterly dividend at 1 percent

## Card Services

- Portfolio growth over 20 percent for both third quarter and full year
  - Tender share ↑150 basis points in third quarter and ↑180 basis points for full year (85 percent from mature accounts)
- Gross yields of 26.8 percent in third quarter
  - Year-over-year compression abating: ↓210bps in Q1, ↓80bps in Q2, ↓10bps in Q3
- Delinquency rates and principal loss rates tracking to up ~50 bps for full year
  - Q3 loss rate ↓ guidance, Q4 loss rate ↑ guidance due to seasonality
- \$2 billion vintage signed
  - Boscovs, Hot Topic, Forever 21, The Children's Place, Bed Bath & Beyond, Williams-Sonoma, Century 21, Ulta Beauty

# Third Quarter and Full Year Outlook

## Epsilon

-  Revenue growth still choppy: -2 percent in Q1, +5 percent in Q2 and +2 percent in Q3
-  Adjusted EBITDA benefitting from India initiative
  - -22 percent in Q1, -9 percent in Q2, FLAT in Q3, up +5 percent in Q4 (estimate)

## LoyaltyOne

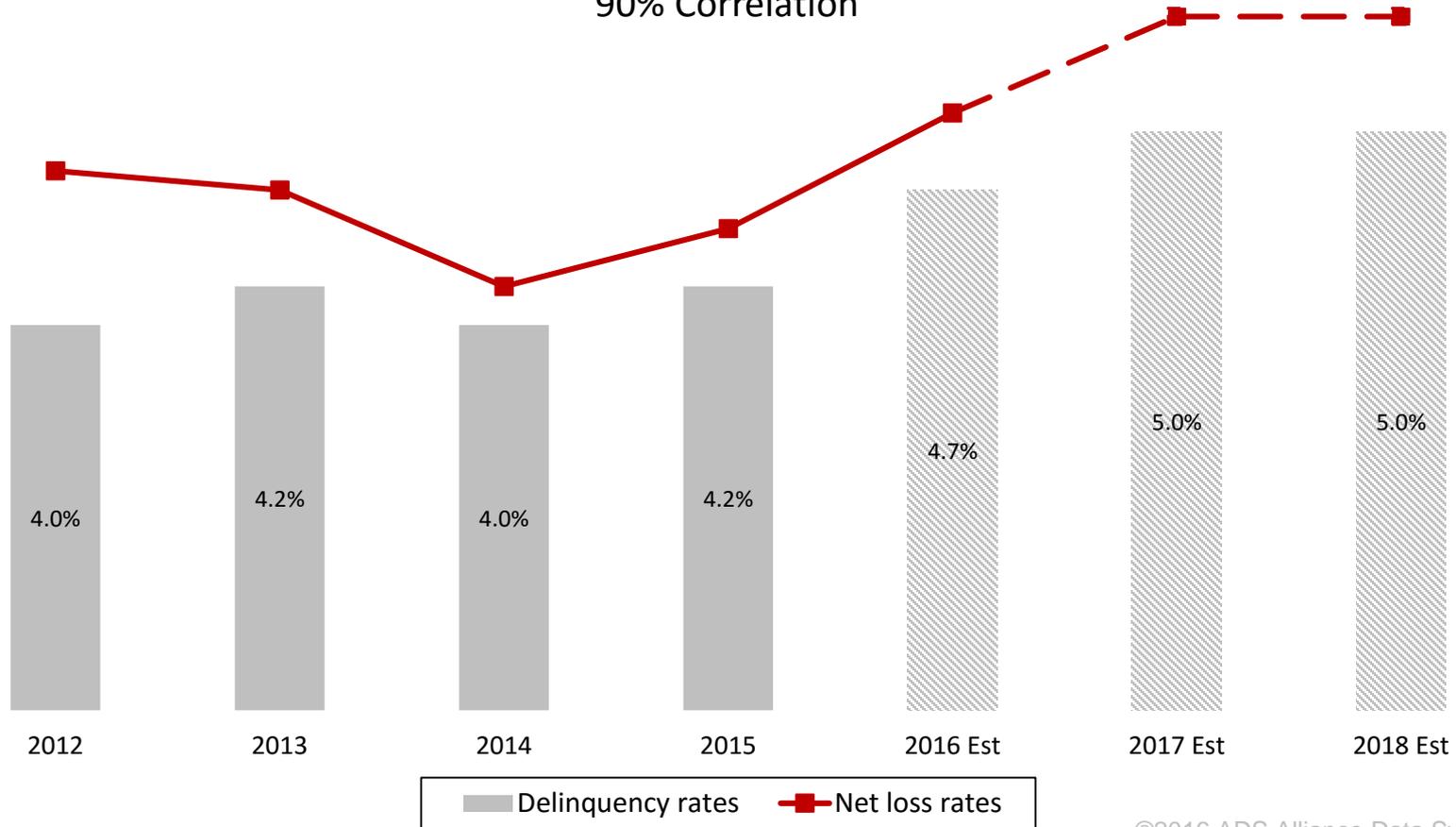
-  BrandLoyalty: tracking to double-digit growth in revenue and adjusted EBITDA for full year
-  BrandLoyalty: Canada rollout successful (~\$45 million in revenue); initial U.S. client rollout commencing
-  AIR MILES: double-digit growth in revenue and mid-single digit growth in adjusted EBITDA
-  AIR MILES: carefully monitoring brand impact of miles expiration

# 2017 Outlook

- Consolidated revenue and core EPS growth of +10 percent, +10 percent
  - Base case
  - Assumes no meaningful share repurchases or M&A
  - Factors in final drag from principal loss rate normalization
- Overall, expect another solid year of double-digit organic growth
- LoyaltyOne:
  - BrandLoyalty: continue global expansion (especially North America)
  - AIR MILES: maintain pre-eminent brand status by investing in sponsor/collector post-expiry efforts
- Epsilon:
  - Conversant: continue exceptional growth in CRM; continue Agency pivot to “CRM Lite”
  - Core: convert new cost structure into revenue growth
- Card Services:
  - Focus on existing organic growth and new start-up programs (less on pure bulk growth)
  - Complete normalization in credit quality

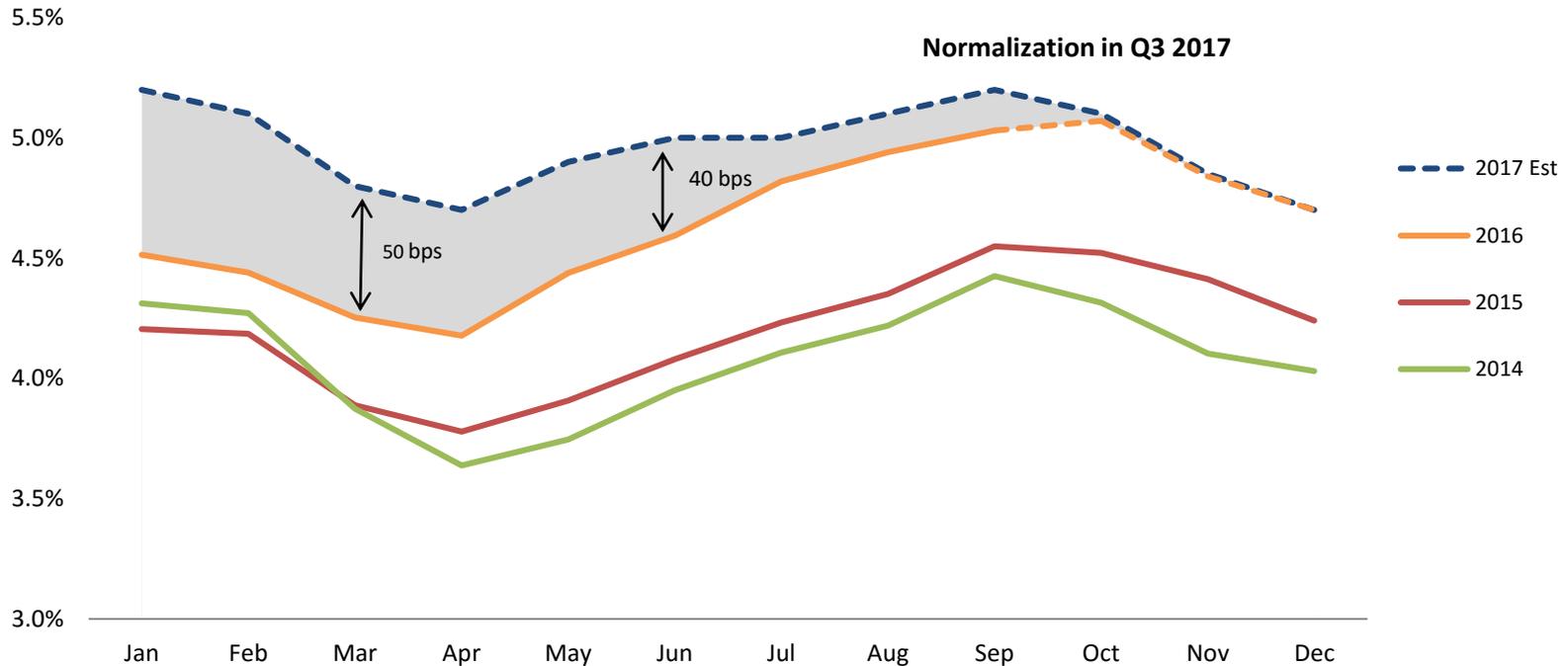
# Outlook

Delinquency and Net Loss Rates  
Delinquency rates best predictor of forward loss rate  
90% Correlation



# 2017 Outlook – Closing the “Wedge”

## Delinquency Rates



- Delinquency rates have strong seasonality (Sep-Oct peak), but are very predictable.
- Delinquency rates are 90% correlated with net loss rates that come 3-6 months later (an account becomes a p&l loss after 180 days delinquent).
- 2017 delinquency rates should narrow and become flat by the third quarter. Loss rates expected to follow and be flat to prior year.
- Long-term steady state loss rates should then settle in and remain stable.
- Earnings acceleration begins.
- We will update this chart each month when standard monthly card data are released.

# Summary

- Over the past 15 years
  - Revenue: \$770 million —→ \$7.2 billion\* (16 percent CAGR)
  - Core EPS: \$0.52 —→ \$16.90\* (26 percent CAGR)
- 2016 – 2017
  - Principal loss rates increase following uncharacteristically low levels during 2012 to 2015
  - Knocks 10 points from core EPS growth each year
  - Revenue and core EPS still grow double-digit annually
- When the “wedge” closes, normalized run-rates achieved
  - Earnings growth accelerates back into 20 percent range
- Secular trends towards data-driven personalized marketing should continue to favor ADS’ model

\* Guidance for 2016.

## Forward-Looking Statements

This presentation contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. Forward-looking statements give our expectations or forecasts of future events and can generally be identified by the use of words such as “believe,” “expect,” “anticipate,” “estimate,” “intend,” “project,” “plan,” “likely,” “may,” “should” or other words or phrases of similar import. Similarly, statements that describe our business strategy, outlook, objectives, plans, intentions or goals also are forward-looking statements. Examples of forward-looking statements include, but are not limited to, statements we make regarding our expected operating results, future economic conditions including currency exchange rates, future dividend declarations and the guidance we give with respect to our anticipated financial performance.

We believe that our expectations are based on reasonable assumptions. Forward-looking statements, however, are subject to a number of risks and uncertainties that could cause actual results to differ materially from the projections, anticipated results or other expectations expressed in this presentation, and no assurances can be given that our expectations will prove to have been correct. These risks and uncertainties include, but are not limited to, factors set forth in the Risk Factors section in our Annual Report on Form 10-K for the most recently ended fiscal year, which may be updated in Item 1A of, or elsewhere in, our Quarterly Reports on Form 10-Q filed for periods subsequent to such Form 10-K.

Our forward-looking statements speak only as of the date made, and we undertake no obligation, other than as required by applicable law, to update or revise any forward-looking statements, whether as a result of new information, subsequent events, anticipated or unanticipated circumstances or otherwise.

## Financial Measures

In addition to the results presented in accordance with generally accepted accounting principles, or GAAP, the Company may present financial measures that are non-GAAP measures, such as constant currency financial measures, adjusted EBITDA, adjusted EBITDA margin, adjusted EBITDA, net of funding costs and non-controlling interest, core earnings and core earnings per diluted share (core EPS). The Company calculates constant currency by converting our current period local currency financial results using the prior period exchange rates. The Company believes that these non-GAAP financial measures, viewed in addition to and not in lieu of the Company's reported GAAP results, provide useful information to investors regarding the Company's performance and overall results of operations. Constant currency excludes the impact of fluctuations in foreign exchange rates. These metrics are an integral part of the Company's internal reporting to measure the performance of reportable segments and the overall effectiveness of senior management. Reconciliations to comparable GAAP financial measures are available in the accompanying schedules and on the Company's website. The financial measures presented are consistent with the Company's historical financial reporting practices. Core earnings and core earnings per diluted share represent performance measures and are not intended to represent liquidity measures. The non-GAAP financial measures presented herein may not be comparable to similarly titled measures presented by other companies, and are not identical to corresponding measures used in other various agreements or public filings.

# Q & A

